

City of Sun Prairie

Title VI/Americans with Disabilities Act (ADA) Plan¹

Revised on: January 21, 2021

Adopted by: Sun Prairie City Council

Adopted on: February 2, 2021

This policy is hereby adopted and signed by:

City of Sun Prairie

Executive Name/Title: Aaron Oppenheimer, City Administrator

Executive Signature:

Policy Statement

The **City of Sun Prairie** is committed to ensuring that no person is excluded from participation in, denied the benefits of, or otherwise subjected to discrimination on the basis of race, color, national origin, disability, sex, age, religion, income status or limited English proficiency (LEP) in any and all programs, activities or services administered by the **City of Sun Prairie** in accordance with Title VI of the Civil Rights Act of 1964 and related nondiscrimination authorities.

Title VI/ADA Plan Elements

The **City of Sun Prairie's** Title VI/ADA plan includes the following elements:

1. Evidence of Policy Approval, Log of Policy Updates, Contact Information/Program Administration
2. Notice of Nondiscrimination
3. Complaint Procedure
4. Complaint Form
5. List of transit related Complaints, Investigations and Lawsuits
6. Public Participation Plan
7. Language Assistance Plan
8. Minority Representation Table and Description

Note: Additional materials will be attached, if required.

The **City of Sun Prairie** will review its policy on an annual basis to determine if modifications are necessary.

¹ **Title VI** of the Civil Rights Act of 1964 states "No person in the United States shall, on the grounds of race, color or national origin, be excluded from, participation in, denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." – Title 42 USC Section 2000d

Title II of the Americans with Disabilities Act (ADA) protects individuals with disabilities from discrimination on the basis of disability in services, programs and activities provided by State and local government entities.

The **City of Sun Prairie** will use the table below to record reviews/revisions made to the plan.

As applicable, **City of Sun Prairie** will discuss Title VI/ADA plan requirements with its third-party transit providers on an annual basis to ensure compliance with Title VI/ADA plan requirements.

Policy Updates – Activity Log

Date	Activity (Review/Update/Addendum/ Adoption/Distribution)	Person Responsible	Remarks
1/21/2021	Update	Philip Gritzmacher, Jr.	Update to 2020 Plan. New Template.
9/10/2018	Update	Kristin Vander Kooi / Philip Gritzmacher, Jr.	Update to 2014 Plan
4/15/2014	Adoption	Kristin Vander Kooi	

Contact Information/Program Administration

Chief Executive

The **City of Sun Prairie's** Chief Executive will ensure compliance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d) and the U.S. Department of Transportation implementing regulations.

Name:	Aaron Oppenheimer
Email:	aoppenheimer@cityofsunprairie.com
Phone:	608-825-1193

Transportation Manager

The **City of Sun Prairie's** Transportation Manager will ensure implementation of the **City of Sun Prairie's** federally funded transportation program. The Transportation Manager has other duties and responsibilities in addition to Title VI and ADA. This position has a direct reporting relationship and access to **City of Sun Prairie's** Chief Executive.

Name:	Paul Woodward
Email:	paul@runninginc.net
Phone:	608-637-2599

Civil Rights Coordinator

The **City of Sun Prairie's** Civil Rights Coordinator ensures Title VI/ADA compliance in accordance with the **City of Sun Prairie's** federally funded transportation program. The Civil Rights Coordinator has other duties and responsibilities in addition to Title VI/ADA compliance. This position has a direct reporting relationship and access to the **City of Sun Prairie's** Chief Executive.

Name:	Sandy Xiong
Email:	sxiong@cityofsunprairie.com
Phone:	608-825-0893

The Civil Rights Coordinator is responsible for initiating, monitoring, and ensuring compliance of the **City of Sun Prairie's** nondiscrimination requirements, including the following activities:

- ✓ Program Administration
 - Ensure compliance with federal Title VI/ADA requirements
 - Develop and implement the **City of Sun Prairie's** Title VI/ADA Plan
 - Update and maintain Title VI/ADA program policies and procedures
- ✓ Complaints
 - Review, track, investigate and close Title VI/ADA complaints
- ✓ Employee Training
 - Educate staff on Title VI/ADA and requirements and procedures
- ✓ Reporting
 - Prepare and submit Title VI/ADA reports per state and federal regulations
- ✓ Public Dissemination
 - Notify the public of the **City of Sun Prairie's** Title VI/ADA program requirements via the **City of Sun Prairie's** public area, on its website, in vehicles, etc.
- ✓ Oversight
 - Ensure contractors and lessees adhere to Title VI/ADA requirements

Title VI/ADA - Notice of Nondiscrimination to the Public²

City of Sun Prairie's Notice of Nondiscrimination is as follows:

Notice of Nondiscrimination

City of Sun Prairie

- ✓ The **City of Sun Prairie** is committed to ensuring that no person is excluded from, participation in, denied the benefits of, or otherwise subjected to discrimination on the basis of race, color, national origin, disability, sex, age, religion, income status or limited English proficiency (LEP) in any and all programs, activities or services administered by the **City of Sun Prairie** in accordance with Title VI of the Civil Rights Act of 1964 and related nondiscrimination authorities.
- ✓ Any person who believes they've been aggrieved by any unlawful discriminatory practice may file a complaint with the **City of Sun Prairie**.
- ✓ For more information on the **City of Sun Prairie's** civil rights program, and the procedures to file a complaint, contact 608-825-1193; email sxiong@cityofsunprairie.com; or visit our administrative office at 300 E. Main Street, Sun Prairie, WI 53590. For more information, visit <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>
- ✓ A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.
- ✓ If information is needed in another language, contact 608-825-1193.
Si se necesita informacion en otro idioma de contacto, 608-825-1193.
Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-825-1193.

City of Sun Prairie's Notice of Nondiscrimination is posted in the following locations

- ✓ Agency website: <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>
- ✓ Sun Prairie City Hall, Clerk's Office
- ✓ Inside vehicles

² Title VI and ADA regulations require **City of Sun P** to inform customers and the public of their rights under Title VI and ADA regulations by posting a *Notice of Nondiscrimination*. The public notice must include:

- ✓ A statement of nondiscrimination;
- ✓ Information on how to request additional information about the agency's Title VI and ADA obligations, including information on how to file a complaint, the location of the complaint form, etc.;
- ✓ Information on how to request Title VI and ADA information in another language, if required.

The *Notice of Nondiscrimination* should be posted in the following locations: website, public areas of the agencies office, inside vehicles, rider guides/schedules and transit shelters/facilities

Complaint Procedure

The **City of Sun Prairie's** Complaint Procedure is made available in the following locations:

- ✓ City of Sun Prairie Website: <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>
 - ✓ Sun Prairie City Hall, 300 E. Main Street, Sun Prairie, WI 53590, 2nd Floor Counter
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Any person who believes they've been discriminated against on the basis of race, color, national origin, disability, sex, age, religion, income status or limited English proficient (LEP) by the **City of Sun Prairie** may file a complaint by completing and submitting the **City of Sun Prairie's** Complaint Form.

The Complaint Form may also be used to submit general complaints to the **City of Sun Prairie**.

The **City of Sun Prairie** investigates complaints received no more than 180 business days after the alleged incident. The **City of Sun Prairie** will process complaints that are complete.

Once the complaint is received, the **City of Sun Prairie** will review the complaint and work to resolve the complaint informally, if possible.

If the complaint warrants a formal civil rights complaint process, the **City of Sun Prairie** will follow the steps listed in this complaint procedure. The **City of Sun Prairie** may also use this formal procedure to address general complaints. If the **City of Sun Prairie** determines it has jurisdiction the complainant will receive an acknowledgement letter stating the complaint will be investigated by the **City of Sun Prairie** as a civil rights complaint.

The **City of Sun Prairie** has 90 business days to investigate the civil rights complaint. If more information is needed to resolve the case, the **City of Sun Prairie** may contact the complainant.

The complainant has 14 business days from the date of the letter to send requested information to the investigator assigned to the case.

If the investigator is not contacted by the complainant or does not receive the additional information within 14 business days, the **City of Sun Prairie** can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.

After the investigator reviews the complaint, one of two (2) letters will be issued to the complainant: a closure letter or a letter of finding (LOF).

- ✓ A closure letter summarizes the allegations and states that there was not a Title VI/ADA violation and that the case will be closed.
- ✓ A letter of finding (LOF) summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member, or other action will occur.

If the complainant wishes to appeal the decision, the complainant has 14 business days after the date of the letter or the LOF to do so.

A person may also file a complaint directly with the Federal Transit Administration, at FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590.

If information is needed in another language, then contact, 608-825-1193.

Si se necesita informacion en otro idioma de contacto, 608-825-1193.

Yog muaj lus qhia ntxiv rau lwmm hom lus, hu rau, 608-825-1193.

City of Sun Prairie - Complaint/Comment Form

City of Sun Prairie is committed to providing you with safe and reliable transportation services and we want your feedback. Please use this form for suggestions, compliments, and complaints.

Please submit this form electronically at sxiong@cityofsunprairie.com or in person at the address below.

City of Sun Prairie
300 East Main Street
Sun Prairie, WI 53590

You may also call us at (608) 825-1193. Please make sure to provide your contact information in order to receive a response.

Section A: Accessible Format Requirements

Please check the preferred format for this document

<input type="checkbox"/> Large Print	<input type="checkbox"/> TDD or Relay	<input type="checkbox"/> Audio Recording	<input type="checkbox"/> Other (if selected please state what type of format you need in the box below)
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Click or tap here to enter text.

Section B: Contact Information

Name <input type="text"/>	Telephone Number (including area code) <input type="text"/>
Address <input type="text"/>	City <input type="text"/>
State <input type="text"/>	Zip Code <input type="text"/>

Email Address

Are you filing this complaint on your own behalf?

Yes

No

If no, please provide the name and relationship of the person for whom you are complaining and why you are completing the form on their behalf in the box below.

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.

Yes

No

Section C: Type of Comment

What type of comment are you providing? Please check which category best applies.

<input type="checkbox"/> Complaint	<input type="checkbox"/> Suggestion	<input type="checkbox"/> Compliment	<input type="checkbox"/> Other
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Which of the following describes the nature of the comment? Please check one or more of the check boxes.

<input type="checkbox"/> Race	<input type="checkbox"/> Color	<input type="checkbox"/> National Origin	<input type="checkbox"/> Religion
<input type="checkbox"/> Age	<input type="checkbox"/> Gender	<input type="checkbox"/> Service	<input type="checkbox"/> Income Status
<input type="checkbox"/> Limited English Proficient (L.E.P)		<input type="checkbox"/> Americans with Disability Act (A.D.A)	

Section D: Comment Details

Please answer the questions below regarding your comment

Did the incident occur on the following type of service? <i>Please check any box that may apply.</i>	<input type="checkbox"/> Paratransit	<input type="checkbox"/> Shared Ride Taxi	<input type="checkbox"/> Bus
What was the date of the occurrence?	Click to add date in the following format: Day, month, year		
What was the time of the occurrence?	Click to add the time		
What is the name or identification of the employee or employees involved?	Click or tap here to enter text.		
What is the name or identification of others involved, if applicable?	Click or tap here to enter text.		
What was the number or name of the route you were on, if applicable?	Click or tap here to enter text.		
What was the direction or destination you were headed to when the incident occurred, if applicable?	Click or tap here to enter text.		
Where was the location of the occurrence?	Click or tap here to enter text.		
Was the use of a mobility aid involved in the incident?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Please add any additional descriptive details about the incident.	Click or tap here to enter text.		

In the box below, please explain as clearly as possible what happened and why you believe you were discriminated against.

Click or tap here to enter text.

Section E: Follow-up

May we contact you if we need more details or information?

Yes

No

If yes, how would you best liked to be reached? Please select your preferred form of contact below

Phone

Email

Mail

If you would prefer to be contacted by phone, please list the best day and time to reach you.

Click here to add your preferred time

Click here to add your preferred day

Section F: Desired Outcome

Please list below, what steps you would like taken to address the conflict or problem.

Click or tap here to enter text.

If applicable, please list below all additional agencies you have filed this complaint with such as Federal, State, Local agencies, or with any Federal or State Court. Please include the contact information to where the complaint was sent.

Click or tap here to enter text.

Section G: Signature

Please attach any documents you have which support the allegation. Then date and sign this form and send it to the City of Sun Prairie

Name

Date: Click to add date in the following format: Day, month, year

Signature

List of Complaints, Investigations and Lawsuits³

The **City of Sun Prairie** maintains a list or log to track and resolve all complaints, investigations and lawsuits, pertaining to its transit-related activities.

Check One:

There have been no investigations, complaint and/or lawsuits filed against us during the report period.

There have been investigations, complaints and/or lawsuits filed against us. *See list below. Attach additional information as needed.*

Type Complaint Investigation Lawsuit	Date (Month, Day, Year)	Complainant's Name/Address	Basis of Complaint ⁴	Summary Complaint Description	Status	Action(s) Taken
Complaint	Mar 1, 2016	N/A	Blind man told service was reserved for school children during specific hours	Also filed with DOT/Dane County DHHS	Closed	Complaint closed – no violation if <u>all</u> riders are being denied during peak times

³ **Lawsuit:** The protected class under Title II is disability. The protected classes under Title VI are Race, Color and Nation Origin.

⁴ **Basis of Complaint:** Specify Race, Color, National Origin, Disability, Religion, Sex, Age, Service, Income Status, Limited English Proficient (LEP), Safety, Other

Public Participation Plan

Strategies and Desired Outcomes

To promote inclusive public participation, the **City of Sun Prairie** will employ the following strategies, as appropriate:

- ✓ Provide for early, frequent and continuous engagement by the public.
- ✓ Expand traditional outreach methods. Think outside the box: identify community leaders and visit community organizations.
- ✓ Select accessible and varied meeting locations and times.
- ✓ Employ different meeting sizes and formats.
- ✓ Provide childcare and food during meetings, if possible.
- ✓ Use social media in addition to other resources as a way to gain public involvement.
- ✓ Provide publications that serve LEP (Limited English Proficient) populations.

Public Outreach Activities

The direct public outreach for assessing transit needs conducted by the **City of Sun Prairie** are summarized in the table below. Efforts include *meetings, surveys, focus groups, etc.*

Information pertinent to each event and/or activity will be provided to WisDOT upon request. Examples include copies of: meeting announcements, agendas, posters, attendee list, etc. In addition, the Transit Commission continually seeks input from a variety of community organizations including the School District, Senior Center, Dane County, City of Madison, etc.

Event Date	Event	Date Publicized and Communication Method (Public Notice, Posters, Social Media)	Outreach Method (Meeting, Focus Group, Survey, etc).	Notes
January 21, 2021	Public Hearing	Public notice, Social Media	Regular Public Meetings	Public Hearing upon adoption of Title VI Plan
2018 - 2019	Community Comprehensive Plan Update	Public notices, social media	Meetings, survey, focus groups	See Comp Plan Update Public Participation Plan
February 8, 2018	Meet the Mayor	Public Notice, Social Media	Informational Meeting and Listening Session	Special guest: City of Madison Council Member Samba Baldeh
January 2018 - present	Polco	Online posting of questions for resident input	Civic Engagement Software	Cross-referenced against voter registration database
September 20, 2016 – June 2017	City Council Creation of Ad Hoc Transportation Committee	Public Notice, Website recruitment	Regular publicly noticed meetings	See committee minutes

Event Date	Event	Date Publicized and Communication Method (Public Notice, Posters, Social Media)	Outreach Method (Meeting, Focus Group, Survey, etc).	Notes
August 2015 – April 2017	City Council Creation and Action of Diversity Ad Hoc Committee	Public Notice, Website recruitment	Regular publicly noticed meetings with public feedback meetings in each of the four districts	See Diversity Committee final report dated April 1, 2017
Jan-Dec 2013	Listening Sessions with local Church representatives	Personal invitations	Individual meetings with the City Administrator	One-on-one meetings with representatives
2008	Comprehensive Plan survey	random sample of 1,122 households	UW Extension at UW-River Falls	45% (507) completed and presented to Plan Commission and Council
June 2005	Transit Interest Survey	Survey distributed to targeted local businesses	Employees of businesses written replies	Information presented to Transit Commission
February 2005	Express Commuter Bus Survey	Special Newsletter mailed to each resident	Postage-paid survey or completion online	967 responses received and presented to Transit Commission

Language Assistance Plan

Plan Components

As a recipient of federal US DOT funding, the **City of Sun Prairie** is required to take reasonable steps to ensure meaningful access to our programs and activities by limited-English proficient (LEP) persons.

Limited English Proficient (LEP) refers to persons for whom English is not their primary language and who have a limited ability to read, write, speak or understand English. This includes those who have reported to the U.S. Census that they speak English less than very well, not well, or not at all.

The **City of Sun Prairie's** Language Assistance Plan includes the following elements:

1. The results of the *Four Factor Analysis*, including a description of the LEP population(s), served.
2. A description of how language assistance services are provided by language
3. A description of how LEP persons are informed of the availability of language assistance service
4. A description of how the language assistance plan is monitored and updated
5. A description of how employees are trained to provide language assistance to LEP persons
6. Additional information deemed necessary

Methodology

This document uses data from the US Census and the American Community Survey (ACS) to provide a detailed LEP analysis for the service area of the **City of Sun Prairie, WI**. The ACS is an ongoing survey that provides data every year giving communities the current information they need to plan services and investments. The ACS publishes data in many forms on the Census Bureau American Fact Finder website (<http://factfinder2.census.gov/faces/nav/jsf/pages/searchresults.xhtml>)

Item #1: LEP Four Factor Analysis

Factor 1: Demography: Identifies the number or proportion of LEP persons served and the languages spoken in the service area.

The first factor of the *Four Factor Analysis* is the basis of the Language Assistance Plan. It requires the **City of Sun Prairie** to review its US Census data to determine if it meets the *LEP Safe Harbor Threshold*.

Factor 2: Frequency: Identifies the frequency staff (and transit provider/lessee, if applicable) encounters LEP persons.

LEP persons are persons identified as speaking English less than very well, not well or not at all. Just because a person speaks a language other than English doesn't mean they don't speak English or are identified as LEP.

Factor 3: Importance: Explains how the program, service or activity affects people's lives.

The summary below discusses how the **City of Sun Prairie's** program and services impact the lives of persons within the community. The **City of Sun Prairie** will specify the community organizations that serve LEP persons, if available.

Factor 4: Resources and Costs: Discusses funding and other resources available for LEP outreach.

The summary below discusses the low-cost methods the **City of Sun Prairie** uses to provide outreach to LEP persons as well as train staff (and transit provider/lessee, if applicable) on Title VI/ADA and LEP principles.

Item #1 – Results of the Four Factor Analysis (including a description of the LEP population(s) served)

Factor 1 – Demography

The City of Sun Prairie contracts with a transit provider to provide shared-ride taxi (SRT) service. The contractor/transit provider provides service for the entire population of the City of Sun Prairie, WI in Dane County. County population estimates for 2017 reports a population of 32,933. The most up-to-date population estimate from the American Community Survey (ACS) reports a population 29,360 for 201-2016 5-year estimates. According to this information, the City of Sun Prairie is below the Safe Harbor threshold using the category of “Speak English less than very well”. The ACS data shows that 2.7% of the city’s population indicates that they “speak English less than ‘very well’”. The largest LEP population is Spanish, which represents 1.3% of the population (361). The second largest population is Hmong which make up .8% of the population (227).

Factor 2 – Frequency

The City of Sun Prairie’s contractor/transit provider provides rides to 62,433 persons per year for shared-ride taxi service. While formal data has not been collected, the contractor employs several strategies to provide open access to LEP persons.

- (1) the contractor logs LEP encounters to record where the rider(s) live and where they tend to go. This log will be used for long-term planning,
- (2) drivers are reminded that most of the time our riders, even if they cannot communicate in English, are able to point at a map, or are able to pull out a written sheet of paper with an address on it,
- (3) several drivers and dispatchers on staff speak Spanish. Spanish is the most frequently encountered native language spoken by our LEP riders. Spanish speaking staff are not on staff at all hours of the day, however the contract can arrange a quick interview between the LEP rider and our Spanish speaking staff member for any difficult LEP encounter, and
- (4) our contractor has the language line phone number available at all dispatch stations.

Factor 3 – Importance

The City of Sun Prairie and our contractor/transit provider understands an LEP person with language barrier challenges also faces difficulties obtaining health care, education or access to employment. A public transit system is a key link to connecting LEP persons to these essential services.

The City of Sun Prairie has identified activities and services which would have serious consequences to individuals if language barriers prevented access to information or the benefits of those programs. The activities and services include providing emergency evacuation instructions in our facilities, stations and vehicles and providing information to the public on security awareness or emergency preparedness.

Factor 4 – Resources and Costs

Even though the City of Sun Prairie does not have a separate budget for LEP outreach, the city has worked with our contractor/transit provider to implement low cost methods of reaching LEP persons.

For example, the City of Sun Prairie has Spanish, Hmong and Hindi-speaking persons on staff. In addition, the contractor/transit provider has identified bilingual dispatchers and drivers (Spanish). This has ensured that riders in the identified language group of Spanish are provided with an expected level of service delivery.

The City has provided written translation of vital documents relating to the Shared-ride Taxi Program for each eligible LEP language group and such action under the DOJ's Safe Harbor Provision should be considered strong evidence of compliance with the written translation obligations.

Item # 2 – Description of how Language Assistance Services are Provided, by Language

The City of Sun Prairie has Spanish and Hmong -speaking persons on staff. In addition, we work with our contractor/transit provider to ensure mechanisms are in place to reach LEP persons in the service area. As needed, the City will develop special brochures to assist LEP populations in understanding City services including the transportation service. The city's website provide for translation of all material regarding the program. Additional languages are available to staff through the AT&T language line.

Item # 3 - Description of how LEP Persons are Informed of the Availability of Language Assistance Service

The City of Sun Prairie and its contractor/transit provider inform LEP persons of the availability of language assistance services through the City's website and other public posting methods. We strive to employ multilingual staff as well as create and post multi-language announcements, posters and other information.

The City of Sun Prairie and our contractor will also continue to identify and reach out to the LEP population through identified community leaders and posting opportunities for public input at local stores or markets catering to immigrants/non-English speaking populations.

Item # 4 – Description of how the Language Assistance Plan is Monitored and Updated

The City of Sun Prairie meets with our contractor/transit provider several times a year to ensure the Title VI requirements are met. The Contractor is expected to provide statistics on the population served including LEP participants.

Annually the Transit Commission reviews the Title VI plan with staff and the contractor. Discussion includes accomplishments and identifies any challenges which require further action.

Item # 5 - Description of how Employees are Trained to Provide Language Assistance to LEP Persons

The City of Sun Prairie had discussed with our contractor/transit provider the need to educate its employees on how to meet the needs of LEP populations. New employees of the contractor/transit provider review the needs of clients served and how best to meet their needs during their orientation period. If a driver, dispatcher or employee of the contractor/transit provider needs further assistance related to LEP riders, her/she will work with the Transit Manager to identifying strategies to meet the language needs of the riders/traveling public.

City of Sun Prairie staff are provided resources to access when the needs arise. These services include current staff who are fluent in languages other than English, a list of interpreters for American Sign Language, and a quick reference guide on how to access the AT&T Languge telephone line.

Minority Representation Information

A. Minority Representation Table

The table below depicts US Census county population data by race and the **City of Sun Prairie's** non-elected committees/councils related to transit.

Body	Caucasian	Hispanic/ Latino	Black/ African American	Asian American	Native American	Two or More Races
Population	88%	3.9%	7.8%	5.2%	.3%	.2%
Transit Commission	100%	0%	0%	0%	0%	0%
2018 Comp Plan Steering Committee	83%	6%	11%	0%	0%	0%
All Other City Boards and Commissions	97%	.4%	6.5%	3.3%	.4%	0%

B. Efforts to Encourage Minority Participation

The **City of Sun Prairie** understands diverse representation on committees, councils and boards results in sound policy reflective of its entire population. As such, the **City of Sun Prairie** encourages participation of all its citizens. As of September 2020, an analysis of the races residing in the **City of Sun Prairie** Transit Commission were reviewed and found to be under-represented. As vacancies on boards, committees and councils become available, the **City of Sun Prairie** will make efforts to encourage and promote diversity. To encourage participation on its boards, committees and councils, the **City of Sun Prairie** will continue to reach out to community, ethnic and faith-based organizations to connect with all populations. In addition, the **City of Sun Prairie** will use creative ways to make participating realistic and reasonable. Such as, scheduling meetings at times best suited to its members and providing transportation and child care, if needed for its members.

The **City of Sun Prairie** is committed to using a variety of methods to reach out to citizens who may be interested in serving on boards/commissions/committees. Advertising will be done through the City's website and electronic newsletters; community leaders are identified by staff and elected officials and encouraged to apply for vacant positions; and an online interest form can be completed at any time to indicate an interest for future vacancies.

Vital Documents

Título VI/ADA – El aviso de no discriminación a el público

El aviso de no discriminación de la **City of Sun Prairie** es el siguiente:

El Aviso de no discriminación

City of Sun Prairie

- ✓ **City of Sun Prairie** se compromete a garantizar que ninguna persona sea excluida, participe, se le nieguen los beneficios o se la discrimine por motivos de raza, color, origen nacional, discapacidad, sexo, edad, religión, estado de ingresos o competente limitado del inglés en todos y cada uno de los programas, actividades o servicios administrados por la **City of Sun Prairie** de conformidad con el Título VI de la Ley de Derechos Civiles de 1964 y las autoridades de no discriminación relacionadas.
- ✓ Cualquier persona que crea que ha sido agraviada por práctica discriminatoria ilegal puede presentar una queja con la **City of Sun Prairie**
- ✓ Para obtener más información sobre el programa de derechos civiles de la **City of Sun Prairie**, y los procedimientos para presentar una queja, comuníquese con 608-825-1193 (para personas con problemas de audición, por favor utilice el servicio Wisconsin Relay 711): envíe un correo electrónico a sxiong@cityofsunprairie.com o visite nuestra oficina administrativa a la dirección 300 E. Main Street, Sun Prairie, WI 53590. Para obtener más información, visite <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>.
- ✓ Una demandante puede presentar una queja directamente con la Administración de Federal de Tránsito por presentado una queja con la Oficina de Derechos Civiles, atención: Coordinador del Programa Título VI, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.
- ✓ If information is needed in another language, contact 608-825-1193.
Si se necesita informacion en otro idioma de contacto, 608-825-1193.
Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-825-1193.

El aviso de no discriminación la **City of Sun Prairie** se publica en los siguientes lugares

- ✓ Sitio web de la agencia <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>

El Procedimiento de Quejas

El Procedimiento de Quejas de la **City of Sun Prairie** está disponible en los siguientes lugares:

- ✓ Sitio web de la agencia, ya sea como referencia en el aviso al público o en su totalidad.
 - ✓ Áreas públicas de la oficina de la agencia (área común, salas de reuniones públicas, etc.)
-

Cualquier persona que crea haber sido discriminado por motivos de raza, color, origen nacional, discapacidad, sexo, edad, religión, estado de ingresos o dominio limitado del inglés (LEP) por parte de la **City of Sun Prairie** puede completar un formulario de queja y entregar el a de la **City of Sun Prairie**

El formulario de queja también se puede usar para entregar quejas generales a la **City of Sun Prairie**

De la **City of Sun Prairie** investiga las quejas recibidas no más de 180 días hábiles después del presunto incidente. De la **City of Sun Prairie** procesará las quejas que estén completas.

Una vez que se recibe la queja, la **City of Sun Prairie** la revisará y trabajará para resolverla de manera informal, si es posible.

Si la queja garantiza un proceso formal de queja de derechos civiles, la **City of Sun Prairie** seguirá los pasos enumerados en este procedimiento de queja. La **City of Sun Prairie** también puede utilizar este procedimiento formal para atender quejas generales. Si la **City of Sun Prairie** determina que tiene jurisdicción, el demandante recibirá una carta de reconocimiento que indica que la queja será investigada por la **City of Sun Prairie** como una queja de derechos civiles.

La **City of Sun Prairie** tiene **90** días hábiles para investigar la queja de derechos civiles. Si se necesita más información para resolver el caso, la **City of Sun Prairie** puede contactar al demandante.

El/La demandante tiene **14** días hábiles a partir de la fecha de la carta para enviar la información solicitada al investigador asignado al caso.

Si el demandante no contacta al investigador o no envía la información adicional dentro de los **14** días hábiles, la **City of Sun Prairie** puede cerrar el caso administrativamente. Un caso puede cerrarse administrativamente también si el demandante ya no desea continuar con su caso.

Después de que el investigador revise la queja, se emitirá una de dos (2) cartas al demandante: una carta de cierre o una carta de descubrimiento.

- ✓ Una carta de conclusión resume las acusaciones y establece que no hubo una violación del Título VI/ ADA y que el caso se cerrará.
- ✓ Una carta de descubrimiento resume las acusaciones y las entrevistas con respecto al presunto incidente, y explica si ocurrirá alguna acción disciplinaria, capacitación adicional del miembro del personal u otra acción.

Si el demandante desea apelar la decisión, tiene **14** días hábiles después de la fecha de la carta o la carta de descubrimiento para hacerlo.

Una persona también puede entregar una queja directamente ante la Administración Federal de Tránsito, en la Oficina de Derechos Civiles de la FTA, 1200 New Jersey Avenue SE, Washington, DC 20590.

If information is needed in another language, then contact 608-825-1193.

Si se necesita información en otro idioma de contacto, 608-825-1193.

Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-825-1193.

City of Sun Prairie – Formulario de Complementos/Quejas

City of Sun Prairie comprometido a proveer usted con servicios de transportación segura y fiable y queremos sus comentarios. Por favor usa este formulario por sugerencias, quejas y complementos. Por favor, entregar este formulario electrónicamente a sxiong@cityofsunprairie.com o en persona a la dirección debajo.

City of Sun Prairie
300 E. Main Street
Sun Prairie, WI 53590

También, puede nos llamar a 608-825-1193. Por favor, provea su información de contacto para recibir una respuesta.

Sección A: Requisitos de formato accesible

Por favor, verifique el formato preferido para este documento.

<input type="checkbox"/> Letra grande	<input type="checkbox"/> TDD o Relé	<input type="checkbox"/> Grabación de audio	<input type="checkbox"/> Otra (si está seleccionado, indique qué tipo de formato necesita en el cuadro debajo)
---------------------------------------	-------------------------------------	---	--

Haga clic o toque aquí para introducir el texto

Sección B: Información de contacto

Nombre <input type="text"/>	Número de teléfono (incluyendo el Código de área) <input type="text"/>
Dirección <input type="text"/>	Ciudad <input type="text"/>
Estado <input type="text"/>	Código postal <input type="text"/>

Correo electrónico

¿Está presentado esta queja en su propio nombre?	<input type="checkbox"/> Sí	<input type="checkbox"/> No
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Si no, por favor provea el nombre y la relación de la persona por la que se queja y por qué está completando el formulario en su nombre en el cuadro a continuación.

Por favor, confirme que ha obtenido el permiso del partido agraviado si está completando por un tercer partido.	<input type="checkbox"/> Sí	<input type="checkbox"/> No
---	-----------------------------	-----------------------------

Sección C: Tipo de comentario

¿Qué tipo de comentario estás proveyendo? Por favor, marque qué categoría se aplica mejor.

Queja

Sugerencia

Complemento

Otra

¿Cual de los siguiente describe la natura del comentario? Por favor, marque uno o más de las casillas de verificación.

Raza

Color

Origen Nacional

Religión

Edad

Sexo

Servicio

Estado de Ingresos

Competente limitado del inglés (C.L.I.)

Ley de estadounidenses con discapacidad (L.E.D.)

Sección D: Detalles de comento

Por favor, responda a las preguntas debajo sobre su comentario.

¿Ocurrió el incidente en el siguiente tipo de servicio? Por favor marque cualquier casilla que pueda aplicar.

Paratransit

Taxi compartido

Autobús

¿Cuál fue la fecha del suceso?

Haga clic para agregar la fecha en el siguiente formato:
Día, mes, año

¿Cuál fue la hora del suceso?

Haga clic para agregar su hora preferido

¿Qué es el nombre o la identificación del empleado o empleados involucrados?

Haga clic o toque aquí para introducir el texto

¿Qué es el nombre o la identificación del otros involucrados, si procede?

Haga clic o toque aquí para introducir el texto

¿Qué es el numero o el nombre de la ruta en la que estaba, si procede?

Haga clic o toque aquí para introducir el texto

¿Qué era la dirección o el destino al que se dirigía ocurrió el suceso, si procede?

Haga clic o toque aquí para introducir el texto

¿Donde estaba la ubicación del suceso?

Haga clic o toque aquí para introducir el texto

¿El uso de una ayuda de movilidad estuvo involucrado en el suceso?

Sí

No

Por favor, añada detallas descriptivas sobre el suceso.

Haga clic o toque aquí para introducir el texto

En la casilla de baja, por favor explique tan claramente como sea posible lo que ocurrió y por qué cree que fue discriminado.

Haga clic o toque aquí para introducir el texto

Sección E: El seguimiento

¿Podemos contactarlo si necesitamos más detalles o información? Sí No

En caso afirmativo, ¿cómo le gustaría ser contactado? Por favor, seleccione su forma de contacto preferida en una casilla de baja.

Teléfono Correo electrónico Correo

Si prefiere que lo contactemos por teléfono, indique el mejor día y hora para comunicarse con usted.

Haga clic para agregar su hora preferido

Haga clic para agregar su día preferido

Sección F: Resultado deseado

Por favor, haga una lista de baja los pasos le gustaría tomar para que tratar con el conflicto o el problema.

Haga clic o toque aquí para introducir el texto

Si aplicable, haga una lista de baja todas las agencias adicionales con las que ha presentado esta queja, como las agencias federales, estatales o locales, o ante cualquier tribunal federal o estatal. Incluya la información de contacto a donde se envió la queja.

Haga clic o toque aquí para introducir el texto

Sección G: Firma

Por favor, adjunte algunos documentos que tenga que apoya la denuncia. Luego, feche y firme este formulario y envíelo a La New Hope Center.

Nombre Haga clic o toque aquí para introducir el texto

Fecha: Haga clic para agregar la fecha en el siguiente formato: Día, mes, año

Firma Haga clic o toque aquí para introducir el texto

Title VI/ADA - Kev Ceeb Toom Tsis Muaj Kev Ntxub Ntxaug rau Cov Pej Xeem

City of Sun Prairie's kev Ceeb Toom Tsis Muaj Kev Ntxub Ntxaug yog li nram qab no:

Kev Ceeb Toom Tsis Muaj Kev Ntxub Ntxaug

City of Sun Prairie

- ✓ **New Hope Center** tau cog lus los xyuas kom tsis muaj ib tus neeg twg raug cais tawm ntawm, koom nrog hauv, tsis kam lees cov txiaj ntsig ntawm, lossis lwmyam kev ntxub ntxaug raws haiv neeg, xim tawv nqaij, tuaj teb chaws twg, xiam oob qhab, poj niam txiv neej, hnub nyoog, kev ntseeg, khwv tau nyiaj lossis tsis paub lus Askiv zoo nyob rau txhua qhov thiab txhua cov haujlwm, kev ua lossis cov kev pabcuam tswj hwm los ntawm **New Hope Center** raws li txoj cai Title VI ntawm txoj cai Li Civil Rights Act of 1964 thiab cov tsis muaj kev txwv tsis pub cais tawm.
- ✓ Ib tug neeg twg uas ntseeg tias lawv tau raug kev txom nyem los ntawm kev coj tsis raws cai txoj cai yuav foob hais qhov tsis txaus siab mus rau **New Hope Center**.
- ✓ Yog xav paub **New Hope Center's** cov ntaub ntawv ntau ntxiv ntawm txoj cai pej xeem, thiab cov txheej txheem los sau ntawv foob, tiv tauj 608-825-1193, (rau cov tsis hnob lus zoo, thov siv Wisconsin Relay 711 kev pabcuam); email sxiong@cityofsunprairie.com lossis tuaj ntsib peb chav lis haujlwm ntawm 300 E. Main Street, Sun Prairie, WI 53590. Yog xav paub ntau ntxiv, mus saib <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>.
- ✓ Tus neeg tsis txaus siab sau tau ntawv tsis txaus siab ncaj qha mus rau tsoomfwv Federal Transit Administration los ntawm kev foob qhov tsis txaus siab mus rau Lub Chaw Haujlwm Saib Xyuas Txoj Cai, Saib Xyuas: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.
- ✓ If information is needed in another language, contact 608-825-1193.
Si se necesita informacion en otro idioma de contacto, 608-825-1193.
Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-825-1193.

City of Sun Prairie's Ntawv Ceeb Toom Tsis Muaj Kev Ntxub Ntxaug raug muab tso rau hauv cov chaw hauv qab no:

- ✓ Chaw ua hauj lwm lub vas xaib <https://cityofsunprairie.com/496/Shared-Ride-Taxi-Service>

Txheej Txheem Tsis Tsaus Siab

Lub **City of Sun Prairie's** txheej txheem tsis txaus siab muaj nyob rau hauv cov chaw hauv qab no:

- ✓ Lub chaw haujlwm cov vev xaib, ua ib qho siv rau hauv Tsab Ntawv Ceeb Toom rau pej xeeem lossis hauv nws qhov tseeb.
 - ✓ Cov chaw hauv thaj chaw ntawm chaw haujlwm hauv koom haum (thaj chaw ib txwm, chaw sib tham rau pej xeeem, thiab lwm yam)
-

Ib tug neeg twg uas ntseeg tias lawv tau raug cais tshwj vim haiv neeg, xim tawv nqaij, haiv neeg twg, xiam oob qhab, poj niam txiv neej, hnuv nyoog, kev ntseeg, muaj pluag los yog lus Askiv tsis txaus los ntawm **City of Sun Prairie's** tuaj yeem sau daim foos tsis txaus siab thiab xa tuaj rau **City of Sun Prairie**

Daim Ntawv Tsis Tsaus Siab kuj tseem siv tau los xa cov lus yws tuaj rau **City of Sun Prairie**

Lub **City of Sun Prairie** tshawb xyuas cov lus tsis txaus siab tau txais tsis pub dhau 180 hnuv ua haujlwm tom qab qhov raug iab liam. Lub City of Sun Prairie yuav tshuaj xyuas rau cov ntawm tsis txaus siab uas ua tiav.

Thaum txais tau daim ntawm tsis txaus siab, lub **City of Sun Prairie** yuav tshuaj xyuas qhov tsis txaus siab thiab ua haujlwm los daws qhov tsis txaus siab tsis raws cai, yog tias ua tau.

Yog tias qhov kev tsis txaus siab tsim nyog saib raws li kev cai lij choj pej xeeem, lub **City of Sun Prairie** yuav ua raws li cov theem teev tseg hauv cov txheej txheem kev tsis txaus siab no. Lub **City of Sun Prairie** yuav siv cov txheej txheem no los daws cov kev tsis txaus siab thooob plaws. Yos tias lub **City of Sun Prairie** txiav txim tias nws muaj cai cheeb tsam tus tsis txaus siab yuav tau txais ib tsab ntawv lees paub tias daim ntawv tsis txaus siab yuav raug soj ntsuam los ntawm lub **City of Sun Prairie** raws li kev cai lij choj pej xeeem tsis txaus siab.

Lub **City of Sun Prairie** muaj **90** hnuv ua haujlwm los tshawb xyuas kev tsis txaus siab ntawm cov pej xeeem cov cai. Yog xav tau ntxiv cov ntaub ntawv los daws qhov teebmeem, lub **City of Sun Prairie** yuav hu rau tus neeg tsis txaus siab.

Tus neeg tsis txaus siab muaj li **14** hnuv ua haujlwm los ntawm hnuv tim tsab ntawv xa yuav tsum xa ntaub ntawv rau tus kws tshawb xyuas cov ntaub ntawv.

Yog tias tus neeg xwj qhov kev tsis txaus siab hu tsis tau rau tus neeg tsis txaus siab lossis tsis tau txais cov ntaub ntawv ntxiv nyob rau ntawm **14** hnuv ua haujlwm, lub City USA tuaj yeem kaw rooj plaub foob.

Ib rooj plaub yuav raug kaw tau yog tus neeg tsis txaus siab tsis xav nrhiav lawv rooj plaub ntxiv.

Tomqab kws cov kws tshuaj xyuas tshawb xyuas daim ntawv foob qhov tsis txaus siab, ib tsab ntawv ntawm ob tsab ntawv yuav xa rau tus neeg foob: tsab ntawv kaw lossis tsab ntawv tshawb pom.

- ✓ Tsab ntawv kaw hais txog cov lus sib liam thiab cov xeev tias tsis muaj kev ua txhaum txoj cai Title VI / ADA thiab rooj plaub yuav raug kaw.
- ✓ Tsab Ntawv Tshawb Pom qhia cov lus sib liam thiab sib tham txog qhov raug iab liam no, thiab piav qhia seb puas muaj kev rau txim, kev cob qhia ntxiv ntawm cov neeg lis haujlwm, lossis lwm yam kev ua yuav tshwm sim.

Yog hais tias tus neeg tsis txaus siab xav rov hais dua qhov kev txiav txim siab, tus tsis txaus siab muaj **14** hnuv ua haujlwm tom qab hnuv tim ntawm xa tsab ntawv lossis xa Tsab Ntawv Tshawb Pom.

Ib tus neeg tseem sau tau ntawv tsis txaus siab ncaj qha rau Federal Transit Administration, at FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590.

If information is needed in another language, then contact 608-825-1193.

Si se necesita informacion en otro idioma de contacto, 608-825-1193.

Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-825-1193.

City of Sun Prairie - Lus Yws/Lus Hais Daim Foos

City of Sun Prairie tau cog lus tias yuav muab cov kev pabcuam thauj mus los uas nyab xeeb thiab txhim khu kev qha thiab peb xav tau koj lub tswv yim. Thov siv daim ntawv no rau lub tswv yim, qhuas thiab tsis txaus siab.

Thov xa daim ntawv no hauv email rau sxiong@cityofsunprairie.com los yog xa rau tim qhov chaw nyob hauv qab no.

City of Sun Prairie
300 E. Main Street
Sun Prairie, WI 53590

Koj tseem tuaj yeem hu peb ntawm 608-825-1193. Thov nco ntsoov muab koj cov ntaub ntawv tiv toj peb thiaj tuaj yeem tiv tauj koj.

Ntu A: Yeem txais siv tau hom ntawv

Thov kos cov hom uas nyiam rau daim ntawv no.

<input type="checkbox"/> Ntawv Log	<input type="checkbox"/> TDD or Relay	<input type="checkbox"/> Kaw suab	<input type="checkbox"/> Lwm yam (yog xaiv tau thov qhia yam koj xav tau hom twg hauv qab no)
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Ntaus ntawv ntawm no

Ntu B: Cov ntaub ntawv tiv toj

Lub npe: Ntaus ntawv ntawm no	Xov tooj: Ntaus ntawv ntawm no
Chaw nyob: Ntaus ntawv ntawm no	Nroog: Ntaus ntawv ntawm no
Xeev: Ntaus ntawv ntawm no	Zauv thaj chaw: Ntaus ntawv ntawm no

Email: Ntaus ntawv ntawm no

Puas yog koj ua daim ntawv tsis txaus siab no rau koj tus kheej?	<input type="checkbox"/> Yog	<input type="checkbox"/> Tsis yog
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Yog tsis yog, thov qhia tus neeg tsis txaus siab lub npe thiab koj kev txheeb ze thiab vim li cas koj ua daim ntawv rau lawv sawv cev hauv qab no.

Ntaus ntawv ntawm no

Thov paub meej tias koj tau txais kev tso cai los ntawm tus neeg muaj kev tsis txaus siab yog tias koj ua ntawv thov rau tus neeg sab nraud.	<input type="checkbox"/> Yog	<input type="checkbox"/> Tsis yog
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Ntu C: Hom lus

Cov lus koj muab? Thov kos pawg twg koj hom lus yog dab tsi.

<input type="checkbox"/> Kev yws	<input type="checkbox"/> Lus ntuas	<input type="checkbox"/> Hais lus qhuas	<input type="checkbox"/> Lwm yam
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Qhov twg hauv qab no qhia qhov xwm ntawm koj hom lus? Thov kos rau ib lossis ntau dua cov npov xaiv.

<input type="checkbox"/> Haiv neeg	<input type="checkbox"/> Tawv nqaij	<input type="checkbox"/> Haiv neeg twg	<input type="checkbox"/> Kev ntseeg
<input type="checkbox"/> Hnub nyoog	<input type="checkbox"/> Tub los ntxhais	<input type="checkbox"/> Kev pab cuam	<input type="checkbox"/> Muaj pluag
<input type="checkbox"/> Tsis Paub Lus Askiv Zoo Txaus		<input type="checkbox"/> Txoj cai mikas xiam oob qhab (A.D.A)	

Ntu D: Lus txhawb ntxiv

Thov teb cov lus nug hauv qab no hais txog koj cov lus muab

<i>Puas yog qhov xwm txheej tshwm sim rau hom kev pab cuam txuas ntxiv no? Thov khij lub npov.</i>	<input type="checkbox"/> Tsheb rau neeg xiam oob qhab	<input type="checkbox"/> Tsheb ntiav ua ke	<input type="checkbox"/> Tsheb npav
Hnub tim ntawm qhov tshwm sim yog dab tsi?	Ntaus hnub tim ntawm no		
Lub sijhawm ntawm qhov tshwm sim yog dab tsi?	Ntaus sijhawm ntawm no		
Lub npe ntawm tus neeg lossis cov neeg ua haujlwm koom tes hu li cas?	Ntaus ntawv ntawm no		
Lub npe ntawm tus neeg lossis lwm cov neeg koom tes hu li cas?	Ntaus ntawv ntawm no		
Lub npe ntawm txoj kev koj caij tsheb yog li cas? Yog koj paub?	Ntaus ntawv ntawm no		
Lub hom phiaj koj tau mus rau thaum qhov teeb meem tshwm sim yog li cas?	Ntaus ntawv ntawm no		
Lub chaw thaum qhov teeb meem tshwm sim nyob rau qhov twg?	Ntaus ntawv ntawm no		
Puas yog kev siv lub tshuab pabcuam txav tau koom nrog hauv qhov xwm txheej?	<input type="checkbox"/> Yog	<input type="checkbox"/> Tsis Yog	
Yog muaj lus ntxiv, thov ntxiv ib qho lus piav qhia ntxiv txog qhov xwm txheej.	Ntaus ntawv ntawm no		

Hauv qab no, thov piav qhia kom meej li qhov ua tau tshwm sim thiab vim li cas koj ntseeg tias koj raug cais tawm.

Ntaus ntawv ntawm no

Ntu E: Rov qab taug

Koj puas kam peb hu koj yog peb xav tau cov ntsiab lus lossis ntaub ntawv ntau ntxiv?

Kam

Tsis Kam

Yog kam, koj yuav xav tau kev hu koj zoo tshaj plaws li cas? Thov xaiv seb peb tuaj yeem tiv tauj koj li cas.

Xov tooj

Email

Xa ntawv

Yog peb siv xov tooj hu, thov sau hnuv zoo thiab sijhawm zoo tshaj plaws tuaj yeem tham nrog koj.

Sijhawm zoo rau koj

Hnuv zoo rau koj

Ntu F: Xav tau qhov tshwm sim

Thov sau rau hauv qab no, cov khauj ruam uas koj xav ua los daws qhov teeb meem.

Ntaus ntawv ntawm no

Yog tsim nyog, thov sau rau hauv qab tag nrho cov chaw lis haujlwm ntxiv uas koj tau xa cov lus tsis txaus siab no nrog rau Tsoomfwv, Lub Xeev, Lub koomhaum hauv nroog, lossis nrog Tsoomfwv lossis Tsoomfwv Tsev Hais Plaub. Thov sau cov chaw koj xa cov lus tsis txaus siab hauv qab no.

Ntaus ntawv ntawm no

Ntu G: Kos npe

Thov rhais cov ntawv uas koj muaj uas txhawb nqa qhov iab liam. Tom qab ntawv sau hnuv tim thiab kos npe rau daim foos no thiab muab xa rau City of Sun Prairie

Lub npe Ntaus ntawv ntawm no

Hnuv tim: Ntawm hnuv tim ntawm no

Kos npe
